



Bank of Azad Jammu & Kashmir
Head Office, Bank Square, Chatter, Muzaffarabad AJ&K

Invitation to Bid for Core Banking Solution

BAJK invites sealed bids under **Single Stage Two Envelope procedure** from the prospective Bidders for provision, customization, implementation & support of an end-to-end technology implementation solution to digitally transform BAJK's banking operations. Following solutions are required as part of this bid:

- a. **Core Banking Solution** which covers the end-to-end workflow-based conventional banking cycle and is successfully running in financial sector;
 - b. **Digital Banking Channels** (including: Internet Banking / Mobile Banking / ATM / POS, IVR / QR Code modules which is integrated with core banking solution via ADC switch/middleware (ADC switch/middleware is not part of this bid);
 - c. **Hardware** for the above required solutions (excluding ADC switch, ATM / POS machines).
- i Interested eligible bidders may get the Request for Proposals (RFP) for aforementioned task after submission of written application along with tender fee Rs. 10,000/- in form of Bank Draft/Pay order (non-refundable) which shall be issued only during working hours immediately after publication of this tender from IT Division BAJK Head office Muzaffarabad Azad Kashmir.
 - ii Firms/ Companies should submit amount of 2% of bid Security favouring Bank of AJK, refundable in case of non-successful bidder.
 - iii Black listed firms/companies/Bidders are prohibited for participation and all bidders shall furnish an affidavit that they are neither black listed nor in conflict with Govt. anywhere in territory of the State of AJK, federally administrated areas or Islamic Republic of Pakistan.
 - iv Tenders complete in all respect as laid down in the detailed RFP would be considered.
 - v All the bidders should submit/deposit the complete tender **by August 22, 2022 at 1200 hours** at IT Division BAJK Head office Muzaffarabad, Azad Kashmir.
 - vi Technical Proposals will be opened in the presence of bidder's representatives who choose to attend at 12.30 PM on the same date and venue.
 - vii The Competent Authority reserves the right to reject any or all tenders in accordance with AJK PPRA rules.
 - viii Evaluation Report shall also be displayed at AJK PPRA website.

Note: This tender notice is also available on Bank Website (www.bankajk.com) & AJK PPRA Website (www.ajkppra.gov.pk)

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